

#### **10DLC Terms and Conditions**

Effective Date: 9/23/25

By opting in to receive messages from Tykes and Teens via our 10DLC messaging service, you agree to the following terms and conditions:

#### 1. Message Types

You may receive the following types of messages: - Updates, Alerts, Appointment Reminders, or Support

# 2. Messaging Frequency

The number of messages you receive will vary based on your preferences and activity but will typically not exceed 4-5 messages per week.

### 3. Message and Data Rates

Message and data rates may apply. Check with your mobile carrier for details. Tykes and Teens is not responsible for any charges incurred.

### 4. Privacy Policy

Your personal information will be used as outlined in our <u>Privacy Policy - Tykes and Teens</u> We will not share your mobile opt-in information with third parties for marketing purposes.

### 5. HELP Information

If you need assistance, reply HELP to any message or contact us at admissions@tykesandteens.org.

### 6. Opt-Out Instructions

You can opt out of receiving messages at any time by replying STOP to any message. Once you opt out, you will no longer receive messages from us unless you re-enroll.

## 7. Changes to Terms and Conditions

We reserve the right to update these Terms and Conditions at any time. Updates will be posted, and continued use of the service constitutes acceptance of the revised terms.

### 8. Disclaimer

Tykes and Teens is not responsible for any delays or failures in the receipt of messages as delivery is subject to the effective transmission from your mobile service provider/network operator.

For any questions about these Terms and Conditions, please contact us at admissions@tykesandteens.org or (772) 220-343